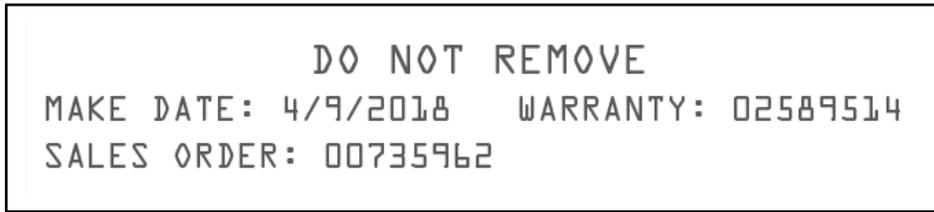




Replacement Parts Guarantee

Pledge: Replacement parts will be shipped by FedEx within two working days after receipt of order. Parts too large for FedEx will be shipped on the next available truck.



Parts Identification: For accurate identification of product specifications, we have included an identification sticker discreetly attached to each product. Please find below our sticker locations:

<u>Product</u>	<u>Location</u>
All-Welded Replacement Single Hung	In Header
All-Welded Replacement Double Hung	In Header
Replacement Slider	In Header
Replacement Picture Window	In Header
#150 SH/#160 Single Hung	In Header
#150 PW/#160 Picture Window	In Header
#151/161 2SL & 3SL Sliders	In Header
#450 DH Double Hung	In Header
#450 PW Picture Window	In Header
#451/461 2SL & 3SL Sliders	In Header
#332/312/311 Sliding Patio Door	In Header
Casements	In Header
Special Shapes	Lower Right Hand Corner of Sill

These identification stickers will provide necessary specifications to insure an accurate ordering of replacement parts. **Please do not remove sticker from product.**